



**GLASCARD**

# Quality Policy (MP01 Rev. 4)

Glascard aims to position itself as a leading supplier of print and communication services, providing a wide range of options in printing, packaging, personalisation, mailing, finishing, fulfilment, and secure data management.

We will service different market segments by differentiating ourselves through highly efficient production, supported by materials and process expertise and a commitment to Quality and Customer Service.

We will work in partnership with our customers, employees, shareholders, and suppliers in order to deliver maximum value to all the stakeholders in Glascard. Our efforts to maintain maximum value for each stakeholder will be driven by a clear understanding of the requirements of our customers.

Glascard is committed to maintaining a combined Quality Management and Information Security Management System to ISO9001:2015 and ISO27001:2013 standards. We will strive to continually improve our processes and systems through the implementation, monitoring and achievement of quality objectives and targets.

We will, at all times, comply with the standards set by ourselves and by our customers, and we will ensure that all legal and regulatory requirements, including all relevant requirements of GDPR, are met at Glascard.

As an organisation we make a fundamental commitment to do what we say we will do.

**Kevin Murphy**  
Managing Director  
Glascard

Date 16<sup>th</sup> May 2023